

We appreciate your business. So that we can best serve all our clients, please be advised of these policies.

A non refundable/non transferable retainer fee is required to schedule your appointment and credited towards your balance. The remaining balance may be paid in exact cash, Pay Pal, credit/debit card (*ID required) before/on the day of service. **The Charge Will Appear On Your Credit/Debit Card As BEAUTY ON THE BEAT. Cash App And Zelle are not acceptable forms of payments for services.**

ARRIVAL TIME

Once staff arrives, there is a 15 min. grace period. After 15 mins., a late fee of \$25 will be applied to your balance. Your appointment is subject to cancellation after 30 mins. and your retainer fee may be forfeited. It may not be possible to extend the time available for your booked service; if your service is shortened due to your late arrival, you may still be charged the full cost of the service.

CHANGING YOUR APPOINTMENT

24 hours' notice is required to reschedule or cancel a booked appointment, except in cases of contagious illness as described below. If you reschedule or cancel your appointment 24 hours in advance, your retainer fee may be credited to your next appointment. If you can't keep your rescheduled appointment, your retainer fee will be forfeited, even if your rescheduled appointment is canceled 24 hours in advance. Cancellations made less than 24 hours in advance, will forfeit your retainer fee. After 3 No-Call No-Shows, Future Service Appointments Must Be Paid in Advance.

SICKNESS OR FAMILY EMERGENCY

If you, or another person in your household, has an infectious or contagious illness, please contact us as soon as possible to reschedule your appointment for a later date. There is no penalty or time frame required in this case, for your safety and that of other clients.